

## HCBS Waiver Redesign Stakeholder Advisory Group

The Kentucky Cabinet for Health and Family Services (CHFS) has asked for stakeholder input on how to improve the Home and Community Based Services (HCBS) waivers. CHFS has organized a Stakeholder Advisory Group comprised of representatives of **self-advocates, family members, consumer advocacy groups, provider associations, and state waiver staff** to discuss elements and goals of the redesign. This group will make recommendations to CHFS on the organization, administration, and elements to be included in Kentucky's HCBS waivers moving forward.

### Feedback from the Stakeholder Advisory Group

Over the past several months, Commissioner Anderson conducted multiple listening sessions with various stakeholders across the Commonwealth to collect feedback on what is working well and where we need to improve the current HCBS waivers. In addition to the feedback these groups provided, stakeholders attending the waiver redesign sessions on December 7<sup>th</sup> and 14<sup>th</sup>, 2016 also shared feedback, and identified potential challenges and success factors to improving Kentucky's HCBS waivers. The Stakeholder Advisory Group reviewed all feedback and developed a list of Critical Elements to guide the waiver redesign process.

#### Critical Elements

*Elements that stakeholders have identified as important components of a redesigned waiver.*

#### Challenges

*Factors that need to be considered and overcome to achieve the goals of waiver redesign.*

#### Success Factors

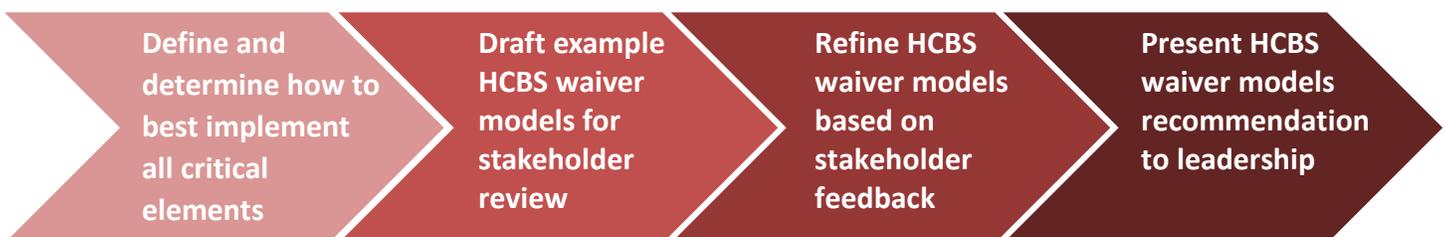
*Factors that are necessary to successfully achieve the goals of waiver redesign.*

### Goals of HCBS Waiver Redesign Determined by Stakeholder Advisory Group

Goal	Description
<b>Access &amp; Quality</b>	Ensure that individuals receive and have access to the services that they need, that the services are of high-quality, and services are received in a timely manner.
<b>Collaboration</b>	Create an environment that fosters continuous feedback, learning, and improvement, which establishes trust amongst stakeholders, and encourages ambassadors for change.
<b>Communication</b>	Develop clear and consistent communications so that all stakeholders receive the same information in an understandable manner.
<b>Consistency</b>	Make waiver services more consistent (across waivers and across the state) with predictable and efficient processes (including enrollment).
<b>Simplification</b>	Streamline and simplify processes and documentation and reduce redundancies.
<b>Sustainability</b>	Design programs that will work for the long-term that are aligned/compliant with the HCBS Final Rules, and create financially sustainable program design and rates.
<b>Flexibility</b>	Develop a seamless system that serves individuals across their lifespan and gives them what they need, recognizing that medical and life events occur.

### Next Steps

Over the next few months, the Stakeholder Advisory Group will continue to develop recommendations for the future design of the HCBS waivers. The group will work through recommendations for operationalizing each critical element and review potential models for HCBS delivery in Kentucky. CHFS leadership will consider the recommendations of the Stakeholder Advisory Group in developing future plans for Kentucky's HCBS waivers.



*\*\*This document will continue to be refined and updated as the HCBS Waiver Redesign group continues to meet and develop recommendations.*